

## WARRANTY TERMS AND CONDITIONS:

1. POLYTECH or B-Lite® lightweight breast or gluteal implants from POLYTECH Health & Aesthetics (hereinafter, POLYTECH).
2. Online registration is available at <https://ioeregistration.polytechhealth.com> for the Implants of Excellence programme within 6 months after implant surgery. For registration you will need your implant passport, which you will receive from your treating surgeon post-surgery.
3. Participation in the annual survey. You will receive the link to participate by email. The link is only active for a limited time.
4. Valid for all implant surgeries. This warranty retroactively\* covers all breast and gluteal implants registered in Implants of Excellence.
5. The warranty programme is a voluntary service of POLYTECH, which may be changed or discontinued at any time, and registrations made up to this time will not be affected by such a decision. The programme is only valid in countries where POLYTECH is active.
6. The programme is not applicable in the following cases:
  - Damage to the implant before or during implantation
  - Damage to the implant due to an accident or injury
  - Damage to the implant by mammography
  - Damage to the implant during open or closed capsulotomy
  - Any other complications not listed in Art. 7 of these Terms and Conditions
  - For custom made POLYTECH and B-Lite® breast implants and gluteal implants with article numbers preceded by SAF
7. The warranty grants free implants of the same product range – either POLYTECH or B-Lite® lightweight implants - in the event of
  - Shell rupture due to the material failure valid for lifetime including the contralateral breast in all cases in which such need is diagnosed by a surgeon
  - Capsular contracture Baker Grade III & IV of breast implants including the contralateral breast in all cases in which such need is diagnosed by a surgeon:
    - Up to 10 years after implant surgery for POLYtxt®, MESMO® and POLYsmooth™ surfaces
    - For lifetime for Microthane® coated surfaces
  - Rotation of Microthane® coated breast implants for lifetime
  - Costs of surgery are always excluded. Non-POLYTECH and non-B-Lite® implants are not covered by the programme. POLYTECH shall not provide any payments as an alternative to the free replacement product(s).
8. Implant surgery must be performed by a qualified surgeon using state-of-the-art surgical techniques and in compliance with the instructions for use for the breast or gluteal implant in question. In case of rupture or capsular contracture, the surgeon who performed the original implantation should, if possible, perform the implant replacement. If this is not possible, POLYTECH must be informed proactively.
9. For requests for the replacement of breast implants due to capsular contracture Baker Grade III or IV, the treating surgeon must prepare photographic documentation prior to explantation. The same applies to the rotation of implants coated with Microthane®.
10. Damaged implants must be sent to POLYTECH for examination in a decontaminated state within four weeks after explantation. A comprehensive surgical report must be enclosed. In cases where implants are not returned properly or if no sufficient documentation is enclosed, no benefits can be granted.

December 1<sup>st</sup>, 2020

\* retroactively means that these new terms and conditions apply to future claims irrespectively of your registration date; any past claims that were decided in accordance with previous terms and conditions or which were not brought forth within the provided time limit, may not benefit from these new terms and conditions.

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# POLYTECH

## IMPLANTS OF EXCELLENCE PROGRAMME

Professional Service for Patients  
with POLYTECH Implants

**NEW** with even more benefits!

Safety you can feel

## IMPLANTS OF EXCELLENCE PROGRAMME

The Implants of Excellence programme has been especially developed for patients with POLYTECH breast and gluteal implants.

It offers an additional service in specific cases and is aimed at increasing the patients' satisfaction and confidence before and after surgery.

POLYTECH is a leading manufacturer of breast and body contouring implants. All implants are manufactured with the utmost care and are of exceptional quality. Online registration to the Implants of Excellence programme is free.

## ADDITIONAL BENEFITS WITH IMPLANTS OF EXCELLENCE

- The annual survey give the patient the opportunity to comment the quality of life with the implants. Being part in the annual survey also entitles the patient to receive the benefits of the Implants of Excellence programme.
- The patient will receive key highlights of the annual POLYTECH patient survey.
- More patient information can be found, especially from the Implants of Excellence programme, on our website [www.polytechhealth.com](http://www.polytechhealth.com).
- The POLYTECH team is happy to answer any questions or doubts you may have.
- With more than 30 years of experience in breast and gluteal implants, POLYTECH stands for Commitment, Safety and Quality: Partnership you can feel.



## OUR DIVERSITY



Quality you can feel

## IMPLANTS OF EXCELLENCE AT A GLANCE

The programme covers all indications mentioned in the instructions for use, e.g. augmentation and reconstruction of breast and buttocks as well as breast lift with implants.

Products	Service
<ul style="list-style-type: none"> <li>• Breast implants incl. B-Lite® with the following surfaces:                             <ul style="list-style-type: none"> <li>- MESMO®</li> <li>- Microthane®</li> <li>- POLYtxt®</li> <li>- POLYsmooth™</li> </ul> </li> <li>• Gluteal implants</li> </ul>	<ul style="list-style-type: none"> <li>• Free lifetime exchange implants of the same product range*</li> <li>• In the event of a material related loss of shell integrity</li> <li>• Including contralateral breast adjustment* in all cases in which such need is diagnosed by a surgeon</li> </ul>

Additional service offer for implants with the following surfaces	Implant replacement* in the event of Baker III or IV capsular contracture including the contralateral breast in all cases in which such need is diagnosed by a surgeon
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<ul style="list-style-type: none"> <li>• MESMO®</li> <li>• POLYtxt®</li> <li>• POLYsmooth™</li> </ul>	Up to 10 years after surgery
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<ul style="list-style-type: none"> <li>• Microthane®</li> </ul>	For lifetime including rotation
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Not valid for custom made POLYTECH and B-Lite® breast implants and gluteal implants with article numbers preceded by SAF  
\* Excluding any costs of surgery

